



## Executive Report

### Leadership: Decisiveness Course

Provides a brief summary of key factors that have been considered in Course Analysis as well as the ranking of viable delivery options based on effectiveness and cost.

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**For questions, please contact:** BNH Director

**Date:** September 28, 2017

## Key Course Information

**Target Audience:** *Online Manager*

### Trainees per Year:

<b>Year</b>	<b>Number of Trainees</b>
2017	100
2018	75
2019	50
2020	50
2021	50

**Course Start Date:** *May 17, 2017*

**Total Instructor Time:** *14.00 hours*

**Total Learning Time:** *14.00 hours*

### Instructional Modules:

<b>Module</b>	<b>Learning Outcome</b>
1	Knowledge

## **Recommended Delivery Options**

*In most cases, multiple options may be used for the delivery of training. The following considerations may be used in making the final decision:*

- 1. If effectiveness and costs are equally important, then the most cost-effective option - i.e., with highest effectiveness to cost ratio (presented below) could be recommended.*
- 2. If costs are not a factor, then the most effective media could be recommended.*
- 3. If costs are critical, then the cost economical media could be recommended.*
- 4. If the organization favors a specific media due cultural, political or other factors, then the additional costs of the preferred media should be considered in reaching final decision.*

### **Knowledge Module – Learning Objectives:**

- Describe key elements of a goal*
- Write clear and concise goals*
- Implement incentive system*
- Measure employees' engagement*
- Write clear and concise core values*
- Communicate importance of core values*
- Prioritize goals*
- Implement design*
- Describe various implementation procedures*
- Select appropriate implementation procedure*
- Implement procedures*
- Describe key steps in project management*
- Develop project management plan*
- Monitor progress*
- Describe various conflict resolution procedures*
- Select appropriate procedures*
- Implement conflict resolution procedures*

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<i>Delivery Options</i>	<i>Cost Effectiveness Rating</i>	<i>Effectiveness Rating</i>	<i>Total Cost</i>	<i>Length [hours]</i>	<i>Ranking</i>
<i>Webex</i>	<i>100.00%</i>	<i>93%</i>	<i>\$53,514</i>	<i>14.00</i>	<i>1</i>
<i>ILT</i>	<i>99.80%</i>	<i>97%</i>	<i>\$55,908</i>	<i>14.00</i>	<i>2</i>
<i>CBT</i>	<i>36.10%</i>	<i>98%</i>	<i>\$156,302</i>	<i>14.00</i>	<i>3</i>